

Wednesday 25th March 2020

Parent & Guardian - Ordering & Distribution Process

When the parent receives the text message or email (delivered during the evening), they simply:

1. Click on the link
2. Select their desired supermarket
3. A voucher is then shown which can be taken **in-store or online**

Re: FSM Vouchers are now sending

Good news. Vouchers have now started sending... here's the update from the voucher company:

1) Initial Batch

(all parents who selected their supermarket preference by 2pm on Tuesday)

Tesco and Morrisons vouchers would have been received by parents Tuesday evening, or they will receive them on Wednesday morning around 9am.

ASDA and Sainsburys have confirmed that their vouchers will be with us in the morning and will be with all parents from the initial batch by lunch on Wednesday.

2) Ongoing batches

As we now have all of the processes ironed out with the supermarkets, we'll be processing two voucher runs a day (during the evening). All parents who have selected their preference since 2pm on Tuesday will receive their vouchers Wednesday. It is expected that by the end of tomorrow, all orders where parents have selected their preference would have received their voucher and all future orders will be fulfilled very quickly (same/next day).