

 Department for Education

We are continuing to keep you updated on the government's response to COVID-19 (Coronavirus).

Department for Education Coronavirus helpline

Today, we have launched a new helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

- No school should close in response to a suspected (or confirmed) COVID-19 case unless directed to do so by Public Health England.

The importance of hygiene

Personal hygiene is the most important way we can tackle COVID-19. Please help us in sharing simple and effective hand hygiene messages.

Public Health England has a dedicated webpage with a range of posters and digital materials at:

<https://campaignresources.phe.gov.uk/resources/campaigns/101-coronavirus-resources>

Sign up is quick, free and means you will be alerted as more resources are made available.

Where to find the latest information

Updates on COVID-19:

<https://www.gov.uk/coronavirus>

Guidance for educational settings:

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

Travel advice for those travelling and living overseas:

<https://www.gov.uk/guidance/travel-advice-novel-coronavirus>